

Healthy People in a Healthy Community



Health Department Annual Report 2016



Public Health
Prevent. Promote. Protect.

Message from the Director

I joined the Riley County Health Department (RCHD) team as the Administrative Director at the end of August 2016. It was immediately evident I joined a knowledgeable, experienced, and skilled team that is passionate about the community and dedicated to promoting and protecting the health of Riley County citizens.

Although not exhaustive, this annual report highlights some of our accomplishments and outcomes in 2016. This was a record breaking year. A record number, 500, Riley countians attended our annual Luau on the Lawn event, connecting families to local resources and services. More flu vaccines, 357, were administered at our annual Okt-Flu-Ber Fest Flu Clinic than ever before, averting nearly \$175,000 in costs within Riley County. This year has also been a time for planning and laying the foundation for the work ahead. Over the past twelve months, RCHD staff have undergone an organizational strategic planning process that will serve as a roadmap and guide the activities of the health department for the next three years. Our strategic planning report will be available online in the coming weeks.

This fall, the U.S. Department of Health and Human Services (HHS) announced a new initiative, Public Health 3.0, a major upgrade to public health practice that emphasizes a focus on the social determinants of health and cross-sector partnerships to improve health outcomes and achieve health equity. Looking forward to 2017, this call to action aligns with the work RCHD has been and will continue to do to provide the 10 Essential Public Health Services to Riley County.

We are seeking to strengthen our relationships with our existing community partners and form new public and private partnerships with other agencies to better utilize funding and connect citizens with needed resources and services that impact health. As we aim to be an organization that provides quality and sustainable services, we will continue working toward Public Health Accreditation Board (PHAB) Accreditation. Finally, our staff remains our biggest asset in serving the community. We aim to give staff opportunities to develop and grow professionally so that they are performing at a high standard.

We remain committed to our vision of Healthy People in a Healthy Community and invite you to collaborate with us as we work towards that vision. Visit our website (<http://www.rileycountyks.gov/286/Health-Department>) or Like us on Facebook for updates throughout the year.

Jennifer Green, PhD, MPH

Director and Local Health Officer

Executive Summary

Vision: Healthy People in a Healthy Community

Mission: To promote and protect the health and safety of our community through evidence-based practices, prevention, and education

Values

- Recognizing the value of all people
- Providing quality services
- Serving with leadership and integrity
- Advocating for advancement of public health policies

The 10 Essential Public Health Services provides a framework for the public health activities that all communities should participate in. This annual report provides an overview of some of the activities that Riley County Health Department (RCHD) has undertaken in each of these 10 areas. For more information about the Essential Public Health Services visit <https://www.cdc.gov/nphsp/essentialservices.html>.

This year, RCHD has hosted and supported several key community events including: 1) a Luau on the Lawn event to connect families to community services, 2) the first annual BugAPalooza event focusing on preparedness, summer safety, and education about vectorborne diseases and disease prevention, 3) Camp Kindergarten in collaboration with Unified School District (USD) 383, and 4) our annual Okt-Flu-Ber Fest Flu clinic during which a record 357 flu shots were administered.

Developing policies and plans that support community health efforts is an essential component to the work we do. To that end, RCHD staff underwent a year long process to develop an organizational strategic plan that will guide our work for the next three years. We have recommitted to our vision of Healthy People in a Healthy Community, and as indicated above developed new mission and values statements. The complete strategic plan will be released in early 2017 and will be available online.

We also aim to link citizens to health services and assure the provision of health care that would otherwise be unavailable. In 2016, we served 1428 family planning clients, provided 231 scholarships to families to receive child care services through our Raising Riley RIGHT program, provided maternal and infant services to over 311 women, and completed 2680 certifications for pregnant, postpartum, and breastfeeding women in the Women, Infants, and Children (WIC) program. Our Child Care Licensing program enforces state child care regulations to ensure the health and safety of our youngest community members. This year we completed 126 annual inspections of licensed child care facilities.

The work we have accomplished this year could not have been done without collaboration with our community partners!

2016 Highlights

The first annual BugAPalooza event was held in June. BugAPalooza is a family-friendly, educated-oriented event focused around bug-bite prevention and summer safety. RCHD staff provided educational games and a handwashing station. The Sunset Zoo traveling insect exhibit and the Konza Beekeepers Association were present with live animals to introduce them to the public to raise awareness and knowledge. The Army Corps of Engineers were present to teach water and boating safety, and a local Boy Scout troop demonstrated camping safety.

In June and July, Raising Riley collaborated with USD 383 to support Camp Kindergarten, a free four week pre-kindergarten program. With assistance from Raising Riley, 22 four and five year olds received kindergarten preparation and supplies. Campers learned skills to help them transition to kindergarten including letters, numbers, shapes, hand-writing, social studies, and Science, Technology, Engineering and Math (STEM). All children showed marked improvement on learning post-assessments following their Camp Kindergarten experience.



BugAPalooza 2016



Luau on the Lawn 2016

Luau on the Lawn is an annual summer RCHD event focused on family fun with games, snacks, and face painting. Nearly 500 people from every economic status attended the free event. It was common to see entire families strolling the grounds. A room was set up to connect attendees with local services from 13 community partners. The event included a car seat check lane where staff distributed over 100 car seat safety coloring books and W.H.A.L.E.™ ("We Have A Little Emergency") ID cards to provide emergency personnel vital information in case of an accident. In addition, seven new car seats were provided as door prizes.

Okt-Flu-Ber Fest is an annual flu shot clinic hosted by RCHD. RCHD nurses administered 357 flu vaccines, beating last year's record of 301. Along with their flu shots, families enjoyed games, healthy snacks, and face painting. Story time, free books, and crafts were provided by Raising Riley. Several community partners provided resources to attendees. Special guests that day were: Willie the Wildcat, the Bee Wise Bee, and Fred the Preparedness Dog. A cost analysis of the event was conducted for the first time. Based on the notion that, for every \$1.00 spent on immunizations, \$3.00 in direct medical costs and \$10.00 in societal costs are saved, Okt-Flu-Ber Fest 2016 helped to avert a total of \$174,863.00 in costs within Riley County.

\$174,863

Costs averted due to Ok-Flu-Ber Fest

Providing the 10 Essential Public Health Services

It is the responsibility of local health departments to promote and protect the health of citizens. RCHD accomplishes this by focusing on the core functions of public health: assurance, assessment, and policy development. Included are the 10 Essential Public Health Services that health departments should provide. This report provides an overview of how RCHD provides each of the essential services. For more information regarding the core public health functions and 10 Essential Services visit: <https://www.cdc.gov/nphpsp/essentialservices.html>.



Monitor and Identify Health Issues

RCHD staff monitors health data to identify and solve important community health issues. In March, the 2016 County Health Rankings & Roadmaps were released with Riley County ranked 14 (out of 101 counties) for all health outcomes. RCHD uses the rankings to identify areas where we are doing well: length of life, clinical care, reducing the percentage of infants born with low birth weight, and number of deaths due to injuries. Additionally, health factors are reviewed to help focus resources where the data indicated room for improvement: poor physical and mental health days, the physical environment, sexually transmitted diseases, and social and economic factors such as childhood poverty. For detailed information visit: <http://www.countyhealthrankings.org/app/kansas/2016/overview>.

In addition, Kansas KIDS COUNT data provides a snapshot of how Riley County kids are faring. Data indicates that Riley County kids have lower rates of low birth weight and infant mortality than their peers statewide. Areas for improvement include availability of Early Head Start programs and child care subsidies. Visit kac.org/kidscount for additional information.

RCHD staff are also members of state-wide professional committees working to monitor health status. These groups include the Kansas Department of Health and Environment (KDHE) Statewide Syndromic Surveillance Governance and Working Group and the Kansas Association of Local Health Departments Informatics Subcommittee.

Keeping residents free of travel disease occurs regularly at the health clinic. Area residents travel all over the world on a daily basis. Getting immunizations prior to leaving is a prerequisite for many mission, school, leisure, work, and cruise trips. The clinic counsels all clients on the risk of visiting a foreign country and provides preventive vaccines. In 2016, 245 typhoid vaccines were given, along with 93 Yellow Fever, 41 Japanese Encephalitis, and 25 Rabies vaccines.

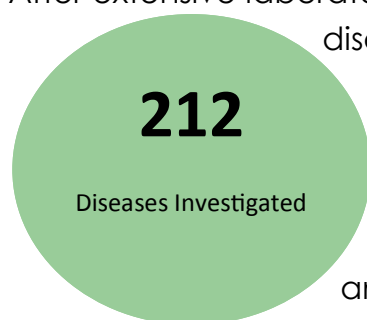
Diagnose and Investigate

Our disease investigation team diagnoses and investigates a broad variety of disease cases such as: Zika, pertussis, Hepatitis B and C, tuberculosis, mumps, and others. In 2016, 212 diseases investigated were assigned to Riley County in the statewide surveillance system, EpiTrax. Cases include those investigated by Kansas State University (KSU) and Lafene Health Center.

RCHD served as a draw site for Zika Virus testing for KDHE. There were 6 potential cases or tests done for Zika Virus in 2016.

The Epidemiology Team along with representatives from Manhattan High School (USD 383) and KDHE teamed up to investigate a widespread gastrointestinal disease outbreak, beginning in August. RCHD was instrumental in

recommending preventive measures, isolation procedures, cleaning protocol, and public information. The Epidemiology Team investigated a total of 221 potential cases throughout the month-long investigation. Symptomatic students were interviewed and appropriately counseled. Samples were taken if criteria were met for the investigation. After extensive laboratory testing, samples were all negative for related infectious disease. No cause found.

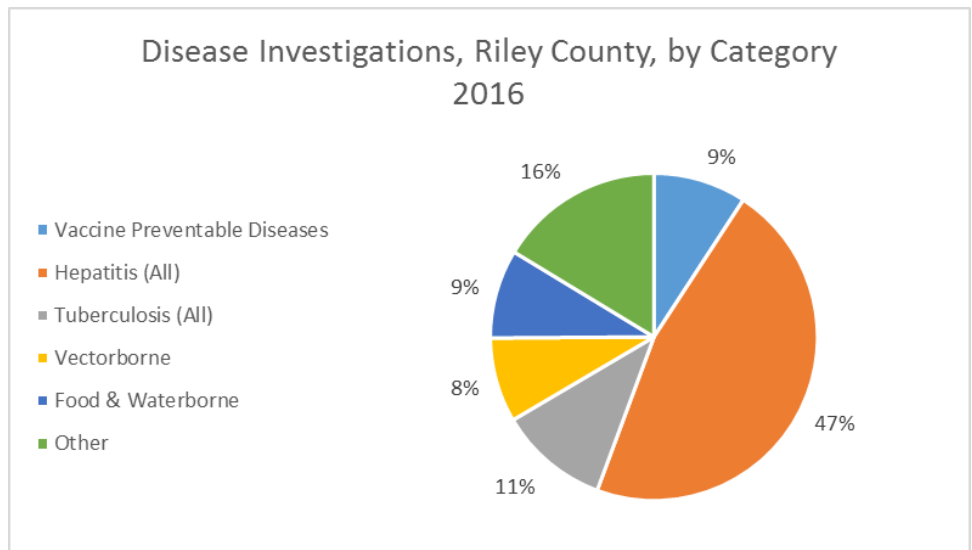


The Public Health Emergency Preparedness (PHEP) Coordinator and Communicable Disease Nurse worked with several staff at KSU to investigate and intervene in the cluster of mumps cases on campus in early 2016. For updates about disease investigations and tips to prevent disease transmission, read our monthly

Epidemiology Newsletter, accessible here: [http://](http://www.rileycountyks.gov/Archive.aspx?AMID=79)

www.rileycountyks.gov/Archive.aspx?AMID=79 .

RCHD received additional funding through a competitive, nation-wide grant opportunity, provided by the National Association of County and City Health Officials (NACCHO), to “strengthen local public health capacity in infection control”. The Lessons in Infection Control (LINC) Initiative awarded RCHD \$2,500. One, of several outcomes, included our Communicable Disease Nurse becoming certified in infection control (CIC).



Note: Graph does not contain numbers for Manhattan High School Gastrointestinal Disease Outbreak

Inform—Educate—Empower

RCHD staff strive to inform, educate, and empower citizens about health issues impacting the community. As part of World Breastfeeding Week in August, nursing mothers were encouraged to think about why they chose to breastfeed and what the benefits were.

They wrote their responses on a pink bubble, which we posted in the WIC clinic. This is just one of the great responses: “Breastmilk gave my daughter and son the best start at a healthy life. Being able to provide them with my milk was healing – physically and emotionally!”



World Breastfeeding Week Wall in the WIC Clinic

The Family Connections program offers a series of six March of Dimes “Becoming a Mom” (BaM) prenatal classes. Topics include prenatal care, healthy eating, labor and deliver, and breastfeeding. There were 72 BaM classes presented that included 185 pregnant women and partners. This evidence-based program has helped improve prenatal outcomes by reducing the percent of low birth weight babies and early delivery (<37 weeks gestation) and increasing breastfeeding initiation.

185

Moms and partners

72

Becoming a Mom Classes

Raising Riley delivers story time monthly to children in 26 family child care facilities and 8 child care centers reaching approximately 500 children with reading and developmentally appropriate activities that expand across all curriculum areas.

In addition to enforcing KDHE child care regulations, our Child Care Licensing (CCL) Surveyors, aim to educate child care providers and the community. CCL Surveyor, Brea Spencer, created and implemented an organizational system for child care center's to include organization files/binders for staff files, child files, and facility information for inspections. Center Program Directors were given the organizational materials and trained on how to use the materials effectively. The Child Care Licensing Program held 8 recruitment/outreach events to promote the Child Care Licensing program throughout Riley County. One such recruitment activity included presenting information on becoming a licensed provider to Highland Community College students obtaining their Child Development Associate Credential (CDA).

500

Children 0-5 Years of Age
Impacted by Raising Riley story
time



Raising Riley September story time book and leaf project

Mobilize Community Partnerships

Mobilizing community partners to implement solutions to health issues is essential. In 2016, The Wildcat Region Medical Reserve Corps grew to include 30 volunteers. The unit has volunteered their time at events throughout the Wildcat Region (Geary, Pottawatomie and Riley counties), including in Riley County where volunteers staffed first aid stations, in collaboration with the American Red Cross, at KSU football games, other stadium events and Okt-FLU-Ber Fest.

Further, RCHD participated in a total of 11 drills, discussions, operations-based exercises, and trainings, all related to preparedness, including participating in a full-scale exercise in the Riley County Emergency Operations Center. RCHD trains and exercises with members from the Wildcat Region as well as the Northeast Kansas Healthcare Coalition – made up of representatives from 22 counties in northeast Kansas.

The RCHD Healthy Start Home Visitor is a Certified Technician for Child Passenger Safety. Once a month, she works with another technician to provide a “Safe Kids” Car Seat Safety Check Lane at the Manhattan Fire Department. She performs child car seat checks and provides information and education to parents on car seat safety. During 2016, she made contact with 76 parents and expectant parents at the car seat check lane and 10 parents at RCHD.

The clinic collaborates with community partners to provide immunization outreach reach activities. Partners include Ft. Riley, USD 383, USD 378, senior centers, hospitals, physicians’ offices, local businesses , and child care providers. Outreach included 30 on-site flu clinics during which nurses administered more than 1300 immunizations. In total, 5,303 immunizations were administered this year including adult immunizations, childhood immunizations, and travel vaccinations.

The RCHD Family Connections Supervisor serves as the Riley County Perinatal Coalition, co-chair. The Perinatal Coalition is a non-profit organization aimed at improving access to prenatal care and reducing infant mortality rates. The coalition is comprised of many medical providers and professionals from different disciplines around the community such as Via Christi, The Women's Health Group, USD 383, and more.

30

Flu Clinics

1,361

Flu vaccines

5,303

All Immunizations Administered



Delivering Change Perinatal Coalition Meeting

Develop Policies and Plans

RCHD staff develop policies and plans that impact the health of individuals and the community as a whole. Over the past year, RCHD staff have participated in a strategic planning process facilitated by Kansas Health Institute (KHI). The RCHD Strategic Plan for 2017-2019 will guide our department's priorities and activities over the next three years. The strategic plan was developed and informed



Community Strategic Planning Meeting

\$784,451

WIC Dollars
Spent in Manhattan

using data from multiple sources as well as input from the Board of Health, Public Health Advisory Council, and more than 40 community partners. The strategic plan will be made available on our website in early 2017.

In April, the BOH passed a resolution (NO. 042116-18) prohibiting the use of tobacco products and electronic smoking devices in or around certain county property. In December, the first signs were posted at the health department. This was a result of a partnership with the Flint Hills Wellness Coalition.



Enforce Laws and Regulations

To ensure the health and safety of citizens, RCHD enforces local, state, and federal health regulations. The local WIC vendor manager monitors local grocery stores to ensure they abide by the state & federal guidelines for food delivery. WIC checks, redeemed at local stores, bring in substantial revenue to the local economy. WIC dollars spent in Manhattan stores totaled \$784,451.

The Child Care Licensing Program enforces laws and regulations set forth by KDHE. These laws help to reduce predictable health and safety risks to children in the child care setting. In 2016, our surveyors completed 14 initial inspections, 126 annual inspections, 36 KDHE issued compliance checks, 13 facility complaint inspections and 7 illegal child care complaint inspections in Riley County. Riley County has the potential to provide services to 3,910 children. On November 21, 2016, Riley County assumed the Geary County Child Care Licensing Aid to Local grant and began contract services in Geary County. Heather Ritchey was hired as the new Child Care Licensing Surveyor I. Surveyors will conduct annual inspections, compliance checks, and complaint inspections in the 52 Geary County child care facilities.

127

Licensed Child Care
Facilities in Riley County

Link People to and Assure Needed Services

Connecting clients with local services and resources is an important part of what we do. Raising Riley awards child care scholarships for families at or below 185% of federal income guidelines for poverty. These children benefit from tuition assistance and monthly early literacy activities. Raising Riley provided financial assistance for early education to 231 children in 2016, including 14 children from families either living at the Crisis Center or the Manhattan Emergency Shelter. This also includes, assistance to 100 children attending the College Hill Preschool (USD 383).

WIC is a nutritional program for income-qualified pregnant and postpartum women, infants and children up to age five who are determined to be at a nutritional risk. The WIC program completed 2680 certifications for services. The WIC program regularly set up an outreach table at the weekly Fort Riley Victory Welcome event. Between June and December, 87 applications for WIC services were received. In addition, WIC staff made 139,800 referrals to



Raising Riley staff during the Sensitive Santa Event

231

Child Care Scholarships Provided



WIC Outreach at a Riley County Grocery Store

139,800

WIC Referrals

external agencies and 9562 inter-agency referrals.

The Healthy Start Home Visiting Program provides families with newborns (0-2 months of age) with an in-home visit to receive a newborn assessment and information about infant care and safety. This year, 196 Healthy Start Home Visits were completed. All families received car seat safety information and a W.H.A.L.E.™ ID card. Pregnant women and families with children ages 0-3 years in need of a

higher level of support can participate in our long-term home visiting program. A trained licensed social worker or registered nurse works with families weekly to enhance parenting skills and provide education about pregnancy and early childhood development. This year, 30 families participated in the long-term home visiting program.

The Delivering Change Grant is designed to provide access to prenatal care and expand prenatal education by targeting at-risk women with no access to medical insurance and promoting equity in birth outcomes. In collaboration with the Women's Health Group and Via Christi Hospital, we have been able to provide nine women with coverage to enter obstetric care early in pregnancy.

Link People to and Assure Needed Services Cont.,

Raising Riley has referred 35 children for further evaluation following Common Measures assessments completed bi-annually by trained staff. Further, 28 Raising Riley scholarship recipients have attended the Early Childhood Community Screenings provided by USD 383. Five families with children 0-3 years of age have been referred by Raising Riley to Konza Prairie Community Health Center for child care physicals. Through inter-agency referrals 10 Raising Riley families are now also being served through the Family Connections Home Visiting program.

The Public Health clinic assures the provision of needed health care services, often for families for whom care would otherwise be unavailable. To support families in planning and spacing pregnancies, RCHD provides reproductive health services. In 2016, 1,191 women and 237 males received contraceptive services. In addition, clinic staff identify and treat minor gynecological diseases. Nurses administered 1,669 tests for chlamydia, gonorrhea, and HIV for males and females. Vaccines to prevent Human Papilloma Virus (HPV) were provided to 173 female clients and 38 female clients were tested for HPV. Finally, 407 female clients received a Pap smear to screen for cervical cancer. In 2016, these reproductive health services averted approximately \$1,938,060 in costs due to health conditions such as cancer, STD and HIV infections, and ectopic pregnancy.

\$1,938,060

Dollars saved due to reproductive health services

Assure a Competent Workforce

A competent and skilled public health workforce is key to providing high-quality health services. RCHD staff participated in training opportunities, totaling in 1,021 hours of professional development. Five staff members attended the Local Public Health Leadership Series hosted by Wichita State University's Community Engagement Institute. This series enhances the ability of staff to exercise leadership in the delivery of services. In the event of an emergency, RCHD staff could have a role in response efforts. Nearly all (98%) staff have completed Incident Command System (ICS) training that would be critical during an emergency. Through the efforts of Raising Riley, 103 child care providers that serve 4,323 children, were trained by the "Ooey Gooley Lady", Lisa Murphy, to create child-centered, hands-on, play-based environments for young children. Conscious Discipline training was provided for 20 Raising Riley child care providers that served 129 children from 121 families. Conscious Discipline is a classroom management program and a social-emotional curriculum based on current brain research, child development information, and developmentally appropriate practices.



Tammy Drake, Riley County Employee of the Month (January)

Evaluate



Okt-Flu-Ber Fest 2016

RCHD aims to evaluate its programs' effectiveness, accessibility, and quality. For the first time, RCHD staff partnered with KSU students to evaluate Okt-Flu-Ber Fest and identify areas for improvement. The results of the participant survey indicate a high overall satisfaction level with the event (mean = 3.8 on a Likert scale of 1-4). Participants also indicated staff were helpful and the time and location of the event were convenient. The length of the registration line was identified as an area of improvement that will be addressed at the next Okt-Flu-Ber Fest event.

An outcome evaluation of BaM class participants was conducted in collaboration with KDHE. Outcomes indicate that BaM participants had more favorable maternal and infant health outcomes compared to their Riley County peers: lower rates of pre-term birth, lower rates of low infant birth weight (<5lb, 8 oz), and higher rates of initiating breastfeeding (51% exclusively breastfed). The majority of BaM moms indicated post-partum birth control use (96%) and continuing use of multi-vitamins after pregnancy (87%). Nearly all (99%) of BaM participants rated the program as excellent or good.

Research

Through the use of Common Measures Assessments, Raising Riley participates with the Kansas Children's Cabinet and Trust Fund to gather data to help determine the best practices for preparing at-risk children to enter kindergarten with the skills needed to be successful when they enter the school system. Common Measures are completed bi-annually with each child receiving scholarship assistance and each teacher providing care and education for these children.



Raising Riley Staff at Autism Walk

Research has begun on a project to determine the long-term cost effectiveness of Okt-Flu-Ber Fest. The first five (5) years of the event will be evaluated and conclusions will be drawn based upon the findings on cost-effectiveness (savings and costs-averted) as well as vaccine coverage during the traditional flu-shot season.

Research has begun to help understand the historical burden of disease within Riley County and the Wildcat Region. Analysis starts with the total number of diseases investigated within a five year period. This data will lead to better training and educational opportunities for both staff and the public and provide insight on potential disease (category) specific information.

A Message from the Board of Health

Riley County Health Department (RCHD) is governed by three Riley County Commissioners, serving as the Board of Health. As the Board of Health, we are committed to the RCHD vision, Healthy People in a Healthy Community. We accomplish this by thoughtfully funding evidence-based programs and services in each of the foundational areas of public health.

As stewards of public funds, we are committed to providing services that are high quality but also sustainable. We seek opportunities to build public and private cross-sector partnerships that allow for efficient and effective use of funding. In 2016 we supported and participated in RCHD activities including:

Strong Public Health Leadership: In August 2016 we welcomed a new Administrative Director and Local Health Officer, who shares the belief that fostering a community that is healthy and safe, is only accomplished through building partnerships with local community, regional and state organizations and by engaging the residents. We also welcomed new program supervisors to the WIC program, Family Connections Program, and the Public Health Clinic. Collectively, they bring more than 50 years of experience in field of health.

Strategic Planning Process: Following the 2014 Comprehensive Community Needs Assessment and the Local Public Health System Assessment, and the 2015 Community Health Improvement Plan (CHIP) process, we focused on developing a strategic plan that would set forth action steps to address key community health needs. RCHD, with the assistance of Kansas Health Institute (KHI) underwent a yearlong strategic process to develop an organizational roadmap for the next three years. This process included engaging the BOH and more than 40 community partners for input and feedback. The RCHD Strategic Plan will be presented to the Board of Health in early 2017.

Public Health Policy: In April 2016, the BOH signed a resolution prohibiting the use tobacco products and electronic smoking devices within or around certain County Buildings. Smoking, more recently e-cigarettes, has been a long-standing public health issue and a risk for adverse health conditions and preventable disease. The BOH is committed to providing a work environment that promotes productivity as well as to protect the well-being of County employees and visitors to County buildings. The first "No Smoking" signs were posted at RCHD in December 2016.

We invite you to join us at our Commission meetings each Monday and Thursday morning at 8:30 a.m. in the Commission Chambers or submit your ideas, comments or questions to <http://rileycountyks.gov/29/County-Commissioners>. Only together can we collectively impact health, safety, and quality of life in Riley County: We look forward to your participation!

Commissioner Ronald Wells

Chair, District 1

A Message from the Public Health Advisory Council

The Public Health Advisory Council is committed to supporting the vision of the Riley County Health Department, Healthy People in a Healthy Community. As citizens of Riley County, we represent the community served by the health department and advocate for the health of our community.

Our role is to:

- Review local policies and systems on the potential health impact to our community;
- Develop recommendations for existing and proposed public health legislation and regulation;
- Advocate for health department services that improve or protect the health of our community;
- Strengthen the network of individuals within and across our county who appreciate the many factors which shape health—and want make a difference;
- Act as a sound board and source of input for the Board of Health and the Riley County Health Department Director;

The future health of Riley County will require the engagement of all sectors of our community—from government and policymakers, to business owners and civic groups, to parents and volunteers. It takes a lot of hard work. But across the county, changes are happening, and the health department is transforming in ways that will help put better health within everyone's reach.

Ginny Barnard, MPH

Adam Bowen, DDS

A Word from the Community...

About our Becoming A Mom Class

"I hope you are as excited with the results as I am! You all are doing such great work and it certainly shows in the report!! " - KDHE

About our clinic staff from our customer service surveys...

"Very helpful and kind. Explained everything thoroughly."

"Family friendly"

"Great staff! Very efficient and fast!"

"Fantastic, front desk was so nice!"

"Very Nice Job"

"Listened and answered questions, very helpful and informative. "

"Great bedside manner."

"Interpreting great!"

About our Child Care Licensing Program...

"100% [timeliness in child care survey completion]. Great work!" - Lorrena Steelman, KDHE

"Breva,, Have a told you lately how much you rock!! (Heather, too of course!)" - Star Robin-

About WIC...

I'm a single mom I would not have been able to feed her family without WIC I appreciate you reaching out to the soldiers—Ft. Riley soldier

About Raising Riley...

"I really appreciate the extra support for my daughter. My RR home visitor brought out some literacy games to play to practice literacy concepts, which was something Renee noticed she needed more support in after she had her MYIDGI assessment." - Home Visiting Participant

"Having Debbie come to the house to read a story and do a project with the kids has been a highlight each month the children really look forward to seeing her. " – Family Child Care Provider

"I think she feels more confident and is ready for the first day of school" - Parent of a Camp Kindergarten

"He was noticeably apprehensive about transitioning from the zoo [Sunset Zoo daycare] to school but this program has made him ready for the transition." - Parent of a Camp Kindergarten

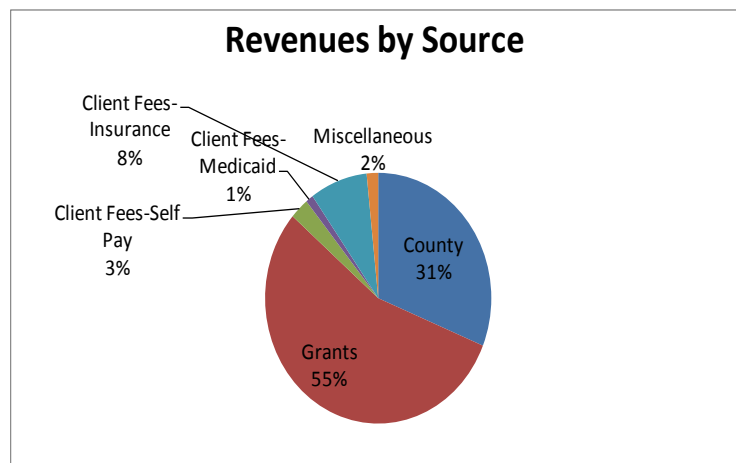
Financial Statement

Unaudited Statement of Revenues and Expenses for the Period of January 1—December 31, 2016

Beginning Balance \$ **549,342.34**

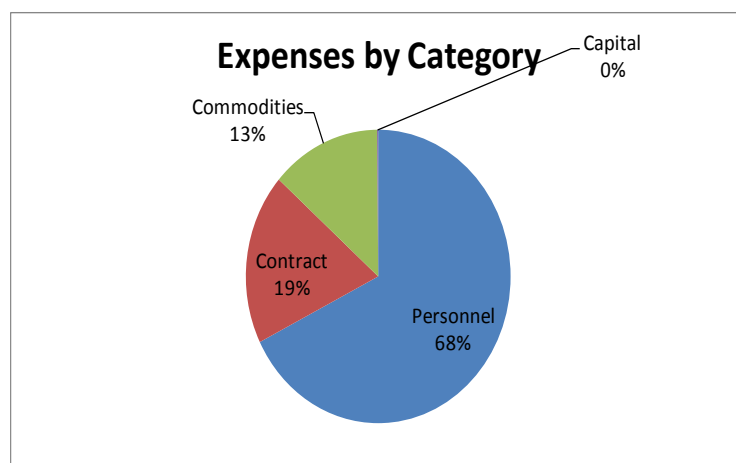
Revenue

County	\$ 1,154,526.00
Grants	\$ 2,042,055.19
Client Fees-Self Pay	\$ 100,695.33
Client Fees-Medicaid	\$ 40,084.70
Client Fees-Insurance	\$ 304,443.45
Miscellaneous	\$ 60,759.00
TOTAL REVENUE	\$ 3,702,563.67



*Expenses

Personnel	\$ 2,167,338.58
Contract	\$ 604,544.55
Commodities	\$ 428,907.35
Capital	\$ 4,314.07
TOTAL EXPENSES	\$ 3,205,104.55



Ending Balance \$ **1,046,801.46**